



# Mayor John Biggs Scrutiny Spotlight

8<sup>th</sup> December 2016

# 2016 key achievements

- Ethical Care Charter implemented
- TH Education Partnership
- No families in B&B for over six weeks
- Landlord licensing scheme
- 20mph zones borough wide
- Boisakhi Mela, Altab Ali Day, Fireworks
- **Number of new strategies** – Local Plan, Health & Wellbeing Strategy, Housing Strategy, Children and Families Plan

## Best Value Action Plan & Commissioners

- 3<sup>rd</sup> six monthly update submitted to Secretary of State – Sept 2016
- Response from Secretary of State
- Next Steps



# Community Engagement

## Community Engagement Strategy...

...will set out Council's approach given reducing budgets so we focus on what matters to the community

## Some ideas are well developed...

- Co-production
- Digital Engagement
- Coordination & Effectiveness

## Some ideas are still developing...

Local Engagement and Place Shaping could be

- Led more by Councillors and community organisers?
- Council in more supportive and facilitative role?
- Engage in different ways e.g. online?
- Issue based and/or location based?
- Planning and acting together to improve things

## Next Steps...

- Your views?
- Partnership Board meeting in January
- Consult early in the new financial year

# Waste & Cleansing

## Refuse Collection and Street Cleansing contract extension to ensure efficiency and service improvement

- Refuse Collection and Street Cleansing contract extended from 31 May 2017 till 31 March 2020
- Opportunities to work through key themes/issues and feed into a new waste management contract
- All stakeholders will be engaged to shape the service delivery under the extended contract.

## Waste & Cleansing – key themes

Review of the existing policy, initial workshops and other discussions identified the following key themes:

- Maximising income opportunities
- Streamlining services to create further efficiency (e.g. ground maintenance and street cleansing)
- Effective partnership with Registered Providers
- Engaging market traders to reduce waste and improve the cleanliness of the market area
- Robust approach to enforcement
- Targeted education and outreach activities

# Waste & Cleansing – approach

## Service Transformation

- Benchmarking and best practice
- Pilots and innovation

## Stakeholder engagement sessions:

- Members workshops
- RP's workshops
- Internal partner workshops